

ANNUAL SCAMS AND CYBERCRIME BRIEF 2024



IN 2024, THE TOTAL NUMBER OF SCAM CASES WAS 51,501 AND THE TOTAL AMOUNT LOST WAS AT LEAST \$1.1 BILLION

MORE THAN \$182 MILLION OF SCAM LOSSES WERE SUCCESSFULLY RECOVERED

TOP 10 SCAMS OF CONCERN

	1 E-COMMERCE SCAMS	2 JOB SCAMS	3 PHISHING SCAMS	4 INVESTMENT SCAMS	5 FAKE FRIEND CALL SCAMS
TOTAL NUMBER OF CASES REPORTED	11,665	9,043	8,552	6,814	4,179
TOTAL AMOUNT LOST	\$17.5 MILLION	\$156.2 MILLION	\$59.4 MILLION	\$320.7 MILLION	\$13.6 MILLION
AVERAGE AMOUNT LOST PER CASE	\$1,508	\$17,281	\$6,955	\$47,077	\$3,263
	6 GOVERNMENT OFFICIALS IMPERSONATION SCAMS	7 SEXUAL SERVICES SCAMS	8 LOAN SCAMS	9 INTERNET LOVE SCAMS	10 SOCIAL MEDIA IMPERSONATION SCAMS
TOTAL NUMBER OF CASES REPORTED	1,504	1,162	1,154	852	728
TOTAL AMOUNT LOST	\$151.3 MILLION	\$4.1 MILLION	\$6.0 MILLION	\$27.6 MILLION	\$26.4 MILLION
AVERAGE AMOUNT LOST PER CASE	\$100,622	\$3,613	\$5,212	\$32,470	\$36,283

TOP 5 CONTACT METHODS

Meta products remain a particular concern.
Number of scam cases perpetrated on Telegram saw an increase of about 95.7%.

1 MESSAGING PLATFORMS	2 SOCIAL MEDIA	3 PHONE CALLS	4 ONLINE SHOPPING PLATFORMS	5 OTHER WEBSITES
2024 15,145 2023 12,368	2024 14,991 2023 13,725	2024 6,739 2023 7,196	2024 5,079 2023 4,893	2024 2,056 2023 1,677



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY



SCAM VICTIM PROFILE

Most scam victims (70.9%) were aged below 50.
The average amount lost per elderly victim is the highest amongst the age groups.



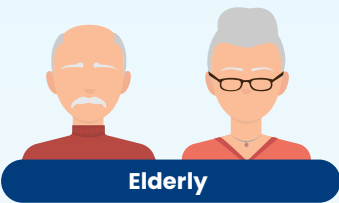
AGES 19 AND BELOW TEND TO FALL PREY TO:
E-commerce scams, Job scams, Phishing scams



AGES 20 – 49 TEND TO FALL PREY TO:
E-commerce scams, Job scams, Phishing scams



AGES 50 – 64 TEND TO FALL PREY TO:
Phishing scams, Investment scams, Fake friend call scams



AGES 65 AND ABOVE TEND TO FALL PREY TO:
Phishing scams, Investment scams, Fake friend call scams

POLICE WORK WITH VARIOUS STAKEHOLDERS TO COMBAT SCAMS



**WORKING WITH
E-COMMERCE PLATFORMS,
TELCOs, GOVTECH, HTX
AND INTERNET
SERVICE PROVIDERS**



**ALERTING AND
INTERVENING WITH SCAM
VICTIMS**



**PUBLIC EDUCATION
EFFORTS**

Leading to a significant number of disruptions, of over:

57,700 mobile lines

40,500 WhatsApp lines

33,600 online monikers and advertisements

44,900 scam-related websites

Over **\$420 million** of potential losses averted

Over **77,100** SMS alerts to more than **55,600** victims

More than **550** proactive joint interventions conducted with over **\$63.3 million** of potential losses averted

Tapping on community and industry partner networks to amplify anti-scam initiatives

Launch of ScamShield Suite, including the 24/7 1799 Helpline

Launch of Cyber Guardians on Watch and Cyber Crime Prevention Ambassadors initiatives

PUBLIC VIGILANCE IS ESSENTIAL IN SAFEGUARDING AGAINST SCAMS

ADD +

...ScamShield app and enable security features such as two-factor authentication (2FA)

CHECK ✓

...for potential scams signs and trends with legitimate sources and verify with people you trust whenever you are in doubt

TELL ...

...authorities if you encounter scams and share the latest scam alerts with friends and family

A DISCERNING PUBLIC IS THE FIRST LINE OF DEFENCE AGAINST SCAMS



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY

